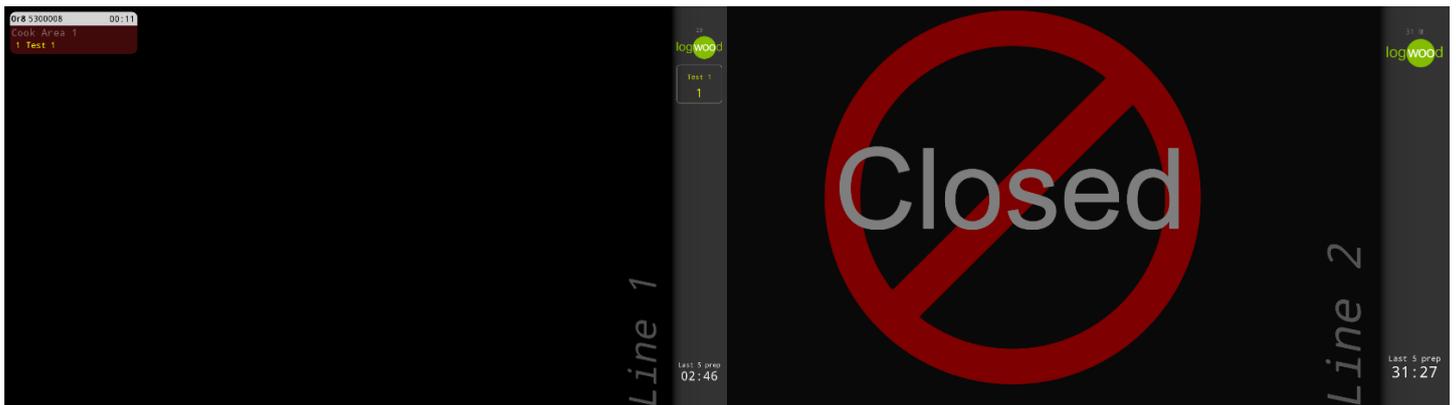


KMS LOAD BALANCING (TURN ON)

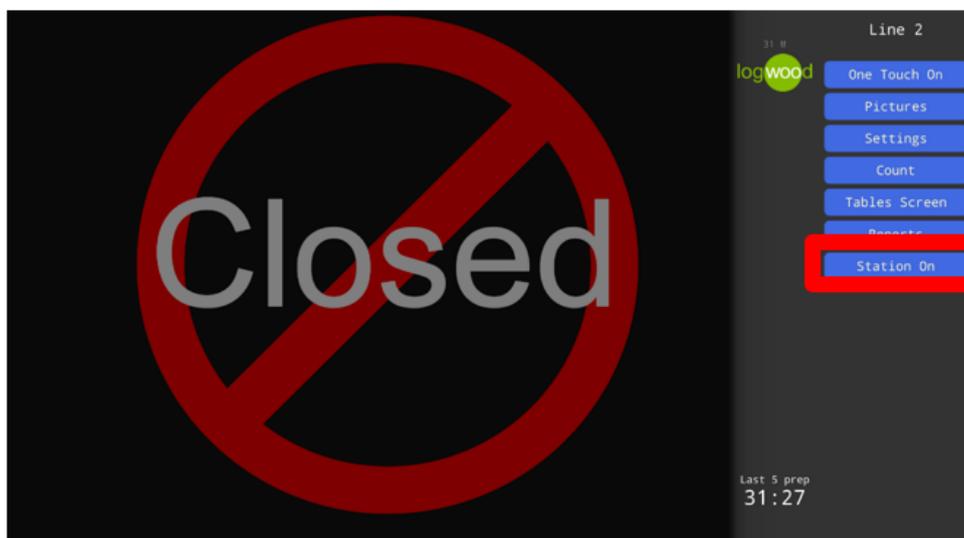
This documentation refers load balancing solution with 2 screens however the system does support load balancing additional screen.
The system default will always keep the first station with the load balancing active and any remaining screens turned off. Any screens with the load balancing turned off will appear with a closed logo on the background such as below.



Orders will always go to the first station (Line 1) on the left screen as per below.



To turn on the load balancing feature you need to go into the setting page and turn the station on, press **MENU** on the bump bar and scroll down to **Station On** press the **SHOW** on the bump bar.

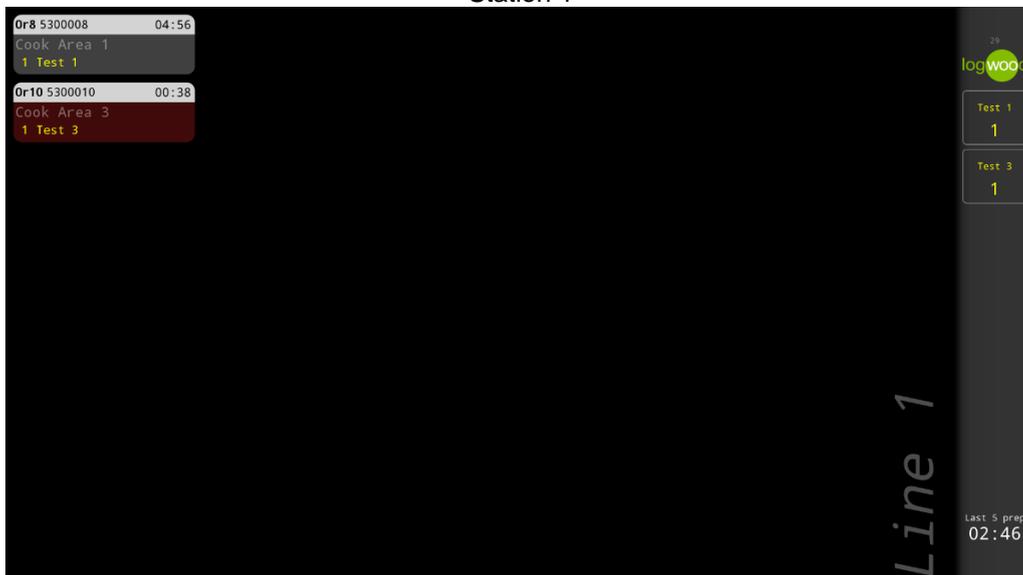


This will change the background logo to be the default image

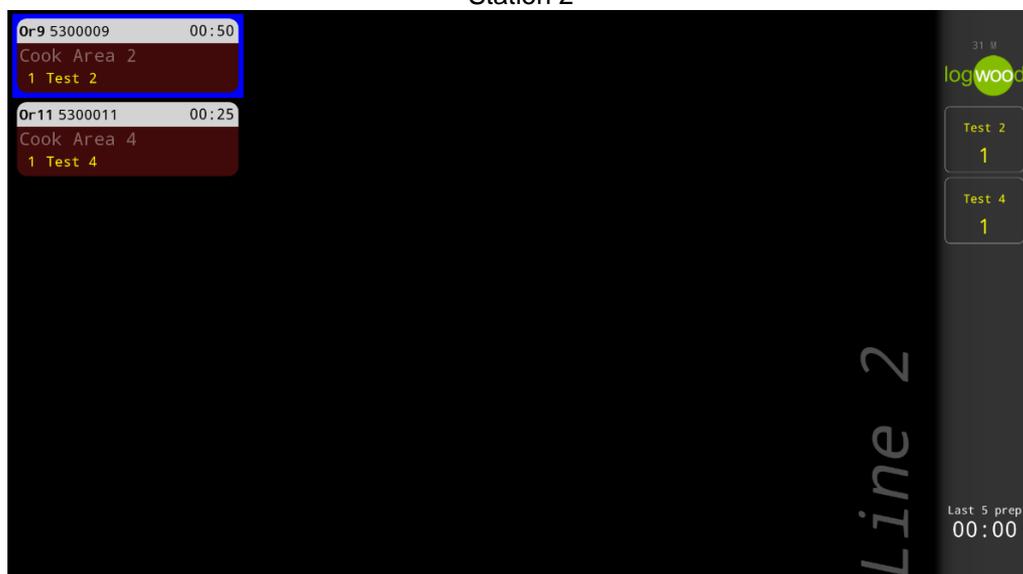


Once both screens have the load balancing turned on any new tickets will alternate between the 2 screens, see example below.

Station 1

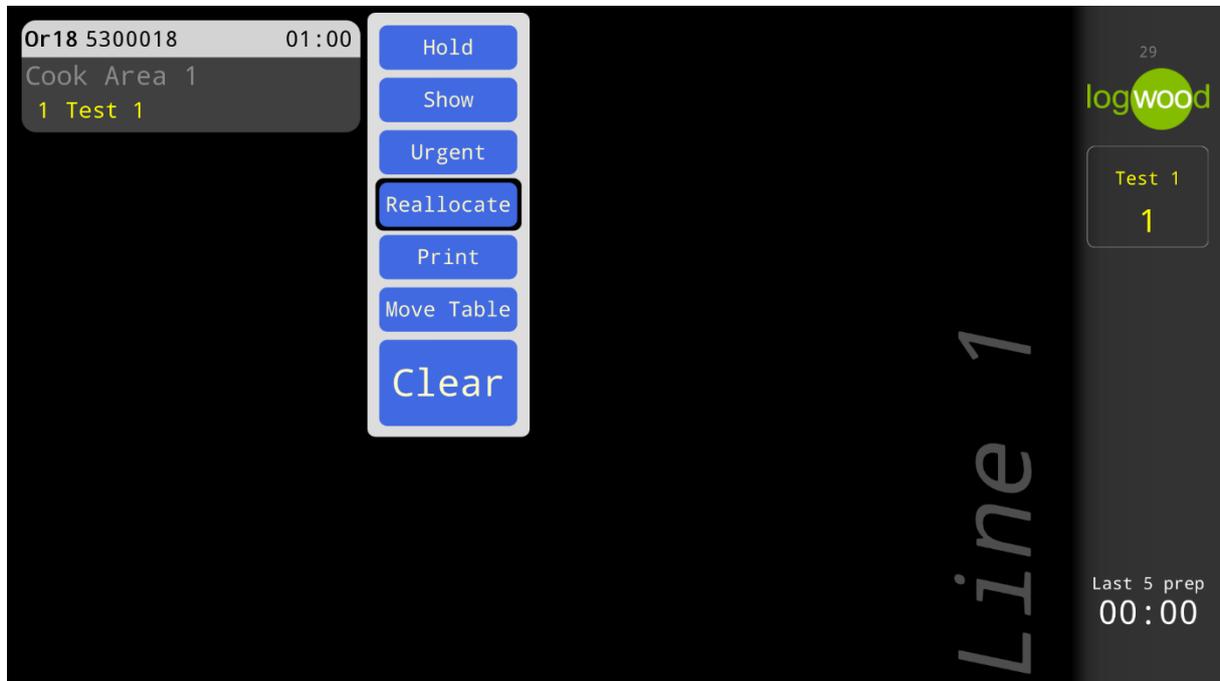


Station 2



KMS LOAD BALANCING (SEND TO ANOTHER STATION)

To send a ticket to another station select the ticket you want to send and press the * button on the bump bar, then scroll to the Reallocate option and press **SHOW**.



This will then send the ticket to another active station.



KMS LOAD BALANCING (TURN OFF)

To turn on the load balancing feature you need to go into the setting page and turn the station on, press **MENU** on the bump bar and scroll down to **Station Off** press the **SHOW** on the bump bar.



Please be aware that if there are any tickets on the screen when it has been closed, these will need to be manually reallocated to other stations.